

Our Privacy Policy

Regulations governing Serving Children and Reaching Families, LLC are collected from the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Privacy Rule. HIPAA is a Federal law that sets national standards for how health plans, health care clearinghouses, and most health care providers are to protect the privacy of a patient's health information.

Our Privacy Framework

To build consumer trust in health information technology, SCARF have adapted a comprehensive privacy and security framework that sets out clear parameters for access, use, and disclosure of personal health information for all entities who use and share information on our website. Such a framework includes core privacy principles based on fair information practices, State and Federal privacy laws.

Serving Children and Reaching Families put information on our website to communicate our value in respecting patients' privacy and safeguarding the information patients agree to give us. We collect two types of information on our website:

Web server traffic information

This information is used to determine the number of visitors to our site, length of stay, and sources of traffic. We collect aggregate data — or totals of those visiting from a domain — not information identifying individual users. We use this information to help improve our site and our service to you.

Personal information provided by you

We collect e-mail addresses and other personal information only when you provide it to us. If you fill out a form or survey, or request information, we may collect your name, address, city, state, zip code, telephone number, and e-mail address.

The following outlines how patients' information is disseminated and used by Serving Children and Reaching Families, LLC:

Collection of your Personal Information

Serving Children and Reaching Families, LLC collect non-personally identifiable information about your computer hardware and software. This information can include your IP address, browser type, access times, and referring web site addresses. This information is used by us to enhance the operation of our services, to maintain quality of our services, and to provide general statistics regarding the use of our sites.

Use of your Personal Information

Serving Children and Reaching Families, LLC does not collect, use, or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Serving Children and Reaching Families, LLC keeps track of the web sites and pages our viewers visit within Community Mental Health Center, Inc. in order to determine what services are the most popular.

Serving Children and Reaching Families, LLC will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the site; (b) protect and defend the rights or property of Serving Children and Reaching Families, LLC ; and, (c) act under exigent circumstances to protect the personal safety of Serving Children and Reaching Families, LLC's clients, or the public.

Exception Determination

The Privacy Rule provides exceptions to the general rule of federal preemption for contrary State laws that (1) relate to the privacy of individually identifiable health information and provide greater privacy protections or privacy rights with respect to such information, (2) provide for the reporting of disease or injury, child abuse, birth, or death, or for public health surveillance, investigation, or intervention, or (3) require certain health plan reporting, such as for management or financial audits.

In addition, preemption of a contrary State law will not occur if they determine, in response to a request from a State or other entity or person, that the State law:

- Is necessary to prevent fraud and abuse related to the provision of or payment for health care,
- Is necessary to ensure appropriate State regulation of insurance and health plans to the extent expressly authorized by statute or regulation,
- Is necessary for State reporting on health care delivery or costs,
- Is necessary for purposes of serving a compelling public health, safety, or welfare need, and, if a Privacy Rule provision is at issue, if the Secretary determines that the intrusion into privacy is warranted when balanced against the need to be served; or
- Has as its principal purpose the regulation of the manufacture, registration, distribution, dispensing, or other control of any controlled substances (as defined in 21 U.S.C. 802), or that is deemed a controlled substance by State law.

State Specific Requirements:

Many states have requirements for reporting including population-based activities relating to improving health or reducing healthcare costs. Some states have separate privacy laws that may apply additional legal requirements. If the state privacy laws are more stringent than federal privacy laws, the state law preempts the federal law.

Use of Cookies

Serving Children and Reaching Families, LLC uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Serving Children and Reaching Families, LLC's pages, or register with our site or services, a cookie helps us to recall your specific information on subsequent visits. When you return to the same Serving Children and Reaching Families, LLC web site, the information you previously provided can be retrieved, so you can easily use the features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of Serving Children and Reaching Families, LLC's services or web sites you visit.

Notice of Breach

If Serving Children and Reaching Families, LLC is aware that your medical information has become available to unauthorized persons, we will inform you as soon as possible.

Changes to this Statement

Serving Children and Reaching Families, LLC may occasionally update this Privacy Policy to reflect company and client feedback. Serving Children and Reaching Families, LLC encourages you to periodically review this statement to be informed of how we are protecting your information.

Contact Information

SCARF welcomes your comments regarding our Regulatory and Privacy Practices. If you believe that SCARF has not adhered to these regulations and policies, please contact us at 321-236-1540, Human Resources/ Privacy Officer, or complete the form and send to HR@SCARFFL.com. We take your concerns seriously and we will use reasonable efforts to remedy the problem as quickly as possible.